

1.0 **QUALITY POLICY ISO9001 2015**

Estate Insurance Group Limited provides a professional insurance broking service to customers throughout the UK.

This goal will be achieved through the creation of a total quality culture that underpins all our activities on a day-to-day basis.

To achieve this objective the organisation has adopted:

BS EN ISO9001: 2015 – Quality Management Systems Requirements

The following will be fundamental to the achievement of our quality culture:

- The quality policy will be appropriate to the purpose and contextual issues faced by the organisation
- Will assist with promoting our strategic objectives (set out within our objectives presentation)
- Provides a framework for setting measurable quality objectives
- The organisation will ensure that applicable requirements where required are addressed within our QMS
- The Company will promote and foster continual improvement and improvement of the quality system
- This quality policy shall be made available on our portal and as documented information
- The Directors will ensure adequate communication of this policy to staff, customers, and contractors and where appropriate stakeholders. As a minimum staff and contractors will be appraised and understand this policy
- The quality policy will be available to interested parties and stakeholders

This policy will be reviewed at the Company's scheduled management review forums.

Jeremy Stephen

Managing Director – November 2016