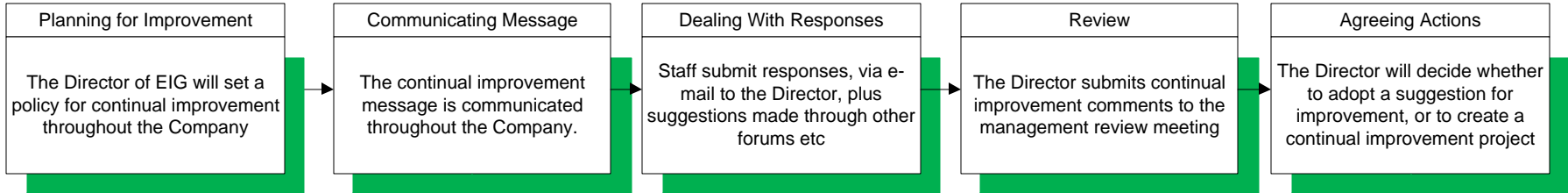


Responsibilities:
The Director is responsible for this function

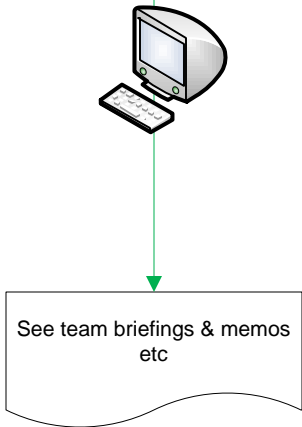
High Level Process

START



Work Instruction

- Continual Improvement Inputs:
- A) Enhanced processing
 - B) cost reduction
 - C) Increased customer satisfaction
 - D) Efficiency etc



The Director of EIG maintains continual improvement comments on file.

Continual improvement projects are minuted at management review

END